



5th January 2019

### **Voyages to Antiquity Receives Feefo Trusted Service Award 2019**

Voyages to Antiquity (VTA), [www.voyagestoantiquity.com](http://www.voyagestoantiquity.com) has won the Feefo Trusted Service award, an independent seal of excellence that recognises businesses for delivering exceptional experiences, as rated by real customers.

The Trusted Service Award is based on the number of genuine reviews and insights VTA have collected and their average rating, making accreditation a unique badge of honour as it is based purely on interactions with real customers. All reviews are also verified as genuine by Feefo, ensuring that accreditation is a true reflection of a business' commitment to outstanding service.

VTA met the criteria of collecting at least 50 reviews between January 1st 2018 and December 31st 2018, with a Feefo service rating of between 4.0 and 4.4.

Jos Dewing, Managing Director of Voyages to Antiquity, said: "I'm truly thrilled to receive this award from Feefo, especially as it is based on real feedback from our passengers. All of us at VTA remain committed to delivering the highest quality of service and Feefo has helped us to do this throughout 2018. We're very much looking forward to another successful year ahead and will continue to listen to our customers in order to understand and respond."

Congratulating VTA on winning this year's award, Matt West, CEO at Feefo, commented: "The Trusted Service award has always been about recognising those companies that excel beyond the norm. This year we've seen many remarkable businesses leveraging the full potential of Feefo to provide outstanding levels of experience for their customers – and rightly being awarded our most prestigious accreditation. I'm looking forward to the continual success of the businesses that work in partnership with us throughout 2019."

For more information and to book, visit [www.voyagestoantiquity.com](http://www.voyagestoantiquity.com) or call 01865 302550.

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**ABOUT FEEFO:** Feefo is a reviews and customer insights technology company and trusted partner of Google that provides businesses with the tools to collect real, purchase-verified reviews and insights. Working with over 3,500 clients, including Next, Vauxhall, Expedia, JCB and Thomas Cook, Feefo ensures that all feedback is authentic by matching it to a legitimate transaction in order to increase consumer confidence and enable businesses to make smarter business decisions. For more information visit: [www.feefo.com](http://www.feefo.com)

**ABOUT VOYAGES TO ANTIQUITY:** Award-winning Voyages to Antiquity cruises reveal the cultural treasures and natural wonders of Europe, Africa and Asia, in the company of renowned guest speakers and through an expertly-planned programme of shore excursions designed to bring to life the ancient civilisations of the regions visited. Superb value-for-money cruise fares include flights and transfers, shore excursions, all meals and wine with dinner on board, with low single supplements on solo cabins. *MV Aegean Odyssey* is a first-class vessel carrying an average of 350 passengers – small enough to cruise rivers and inlets inaccessible to larger ships, yet large enough to offer an array of facilities, including a choice of dining venues, outdoor pool, spa centre and well-stocked library.

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